

Mr. Harvey Wolfman,

As you are well aware of what happened to us on August 13, 2004 (Hurricane Charley), and what our insurance company tried to do, we wanted to take this time to thank you for everything you did for us. You saved us from a lot of stress, frustration and anger in having to deal with the insurance. You kept us informed of everything that was happening, and anything that could or might happen. You are very professional and easy to work with. You kept saying you weren't a nice guy, well we think you are wonderful and have told everyone that.

We have a friend whose home is almost as bad as ours, she went thru another company. After telling her about you, she wishes she had found you first. That tells me that not all private adjusting Co. are the same. Some are much better than others. The BCH Group is the best.

Thanking you again for everything.

Sincerely,

Wesley and Susan Wells & Family